

ERIK MARKEWICH

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PROFESSIONAL SUMMARY

Recent Master of International Affairs graduate and IT professional with 10 years of programming experience; working knowledge of common cybersecurity issues and web-based attack vectors; proven project manager and stakeholder communicator throughout 8 years of small business operation; most recently focused on policy evaluation, data analysis, and capacity building in fragile states.

EDUCATION

Baruch College Marxe School of Public & International Affairs, New York, NY **2021**
Master of International Affairs with concentration in Trade Policy; Cumulative GPA: 4.0

Courses include: Policy Analysis, Research and Analysis, Budgeting and Financial Analysis, Comparative Public Policy and Administration, Intergovernmental Relations, International Institutions, Peacebuilding and Statebuilding, International Development

Thesis: “Assessing the Human Rights Performance of the UN’s Top Troop Contributing Countries”

- Expanded the public record of UN peacekeeper crimes by cross-referencing civilian casualty data collected through qualitative research against UN mission deployment and force composition maps. Identified patterns of misconduct unique to specific country force contingents and recommended against certain countries participating in future peacekeeping operations.

State University of New York at New Paltz, New Paltz, NY **2008**
Bachelor of Arts in Philosophy with minor in International Relations

Courses include: Defense Issues of American Foreign Policy, Contemporary American Foreign Policy, Chinese Foreign Policy, International Politics of the Asia-Pacific, International Relations of MENA, Scopes and Methods of Political Science, The UN System, Popular Culture of China

EXPERIENCE

Center for Civilians in Conflict, Washington DC **Fall 2021**
Research Intern, United Nations Peacekeeping Team

- Produced an information brief on the Department of the Treasury’s Afghanistan sanctions regulations, which is being used to ensure future in-country activities are legal under US law
- Wrote background analysis and talking points documents for the organization’s Central African Republic expert, which were used to advocate for the insertion of impartial protection of civilians language into the MINUSCA peacekeeping operation’s latest mandate
- Reviewed academic literature and performed meta-analyses on fragile state issues, to include impartiality, do no harm, and counterterrorism in peacekeeping contexts, which resulted in at least 1 article being published to shape the narrative of public discourse on protection of civilians in South Sudan and the Democratic Republic of the Congo

Web Developer, Hudson Valley, NY **2014 – 2021**
Self Employed

- Successfully planned and executed all aspects of business development, to include market research, networking, lead generation, project management, and client relations
- Built dozens of websites, content management systems, secure storage solutions, and software integrations for a client-base that ranged across industries and varied in size from local businesses to publicly traded corporations
- Advised clients on cybersecurity best practices and performed regular updates to client servers; successfully safeguarded all client properties against web-based cyberattacks
- Regularly held project development meetings with new and repeat clients to assess and clearly define the purpose, objective, and desired outcome of their website needs and facilitate efficient workflows
- Wrote scope of work and technical documentation, which enabled mutual understanding of project details and supported successful development and delivery processes
- Performed product demos at key points during each project’s development cycle to ensure ample opportunity for stakeholder input and maximize client satisfaction with project outcomes

Erik Markewich

Ravello Media Group, Park City, UT

2017 – 2020

Senior Programmer/Contractor

- Constructed secure web-based payment and customer information storage systems using best practice cybersecurity standards; successfully protected all confidential client data against cyberattacks
- Rebuilt organization-wide software services after a ransomware attack, in less than a week and using best practice cybersecurity standards; saved the company hundreds of thousands of dollars in potential lost revenue
- Built and maintained a network of administrative tools used by 6 world-class ski resorts and dozens of hotel properties to manage customer relations for thousands of guests per month
- Routinely utilized multi-source “big data” datasets to quantify long-term resort performance metrics and produced reports that were used to make revenue projections, engage in business development, and conduct targeted marketing campaigns
- Automated resort-wide revenue and expense reports for 6 accounting departments, delivering each of them more than 10 hours in efficiency savings per month

Live Technology, Tuxedo Park, NY

2012 – 2013

R&D Programmer, eBay Email Team

- As part of a team, automated construction of eBay’s customer retention email campaigns, which reduced eBay’s email production workflow time from days to hours

MediaGlobal News, New York, NY

2011

Education Development Manager

- Wrote grant requests to secure funding for a nonprofit journalist training initiative that was partnered with the United Nations Secretariat

mdINR, a Lincare Company, New Windsor, NY

2010

Operations Manager

- Oversaw a team of 8 direct reports across customer service, order processing, and shipping departments and facilitated inter-department coordination to support company growth objectives
- Implemented improved workflow systems that reduced order processing times by 50% during a period of rapid growth where order volume increased 400%
- Led a weekly national training conference call and instructed over 100 medical field service technicians how to administer patient treatment using the medical devices mdINR sold
- Liaised with sales team and senior management to analyze sales metrics and growth projections, ensuring inventory-on-hand needs were met while also minimizing overhead expenses

Grassroots Campaigns Inc., Boston, MA

2009 – 2010

Field Manager

- Managed teams of 3 to 6 canvassers daily by pre-planning and distributing daily routes, coordinating transportation to and from canvassing areas, and supervising performance while in the field
- Assisted with onboarding employees and performed routine retraining of existing canvassers; achieved superior office-wide performance metrics as compared to the organization’s baseline expectations
- Led several teams that set single-day fundraising records for the Boston office
- Recorded data that was collected by canvassing teams to identify long-term outreach trends and deliver improved cost efficiency to future fundraising clients

ADDITIONAL INFORMATION

- Expert knowledge of PHP, SQL, JavaScript, Linux servers, and their common security exploits
- Proficient with Stata, SPSS, Excel, and data visualization
- Current Presidential Management Fellowship Finalist
- Current Treasurer, Community Bicycle Racing Team
- Member, Pi Alpha Alpha Honor Society